



Dear Guest,

The wellbeing of our guests and employees is of paramount importance, therefore we continue to follow COVID-19 related guidelines from both global agencies and our local government departments on appropriate standards.

From Friday 20<sup>th</sup> August, the Ministry of Health and Prevention will introduce protocol for green pass use of Al Hosn app across Abu Dhabi. We are implementing these new measures designed to ensure your safety.

Green status shown in your Al Hosn application will be required for entry to most public places, including shopping malls, supermarkets, gyms, hotels, beaches, attractions, entertainment centers and parks.

For Al Hosn and green status information:

- Ministry of Health and Prevention – 800 111 11, [info@mohap.gov.ae](mailto:info@mohap.gov.ae) or <https://www.mohap.gov.ae/>
- Abu Dhabi Health Authority SEHA – 800 1717
- Al Hosn – 800 HOSN (4676) or [info@alhosnapp.ae](mailto:info@alhosnapp.ae)

This new requirement applies to all individuals, whether residents and tourists. For visiting tourists, Al Hosn app must be downloaded and registration complete with a Unified Identity Number (UID) received during the country arrival process, via [ica.gov.ae](http://ica.gov.ae).

All guests passing through our hotel entrances will require green status to enter.

We thank you for your understanding and are here to assist, please let us know if you have any additional questions.

Best,

Katrin Herz

General Manager